



Privacy Policy for Education and Training Services

Effective Date: [1.9.2024]

Last Updated: [1.9.2024]

Kidz Zone Club 'Future Training' is committed to protecting the privacy of our students, educators, and all users of our education and training services. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you interact with our educational programs, websites, learning platforms, and related services.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

When you register for our services, enroll in courses, or interact with our training programs, we may collect personal information such as:

- Full name
- Email address
- Phone number
- Mailing address
- Date of birth
- Payment information (for paid services)
- Account credentials (username and password)

1.2 Educational and Training Information

We collect data related to your education and training activities, including:

- Course enrolments and progress
- Assessment scores and certifications earned
- Attendance records
- Feedback and survey responses

1.3 Automatically Collected Information

When you access our digital platforms, we may collect:

- IP address
- Browser type and settings
- Device information
- Usage data (e.g., pages visited, time spent on the platform)



1.4 Cookies and Tracking Technologies

We use cookies and similar technologies to enhance user experience, analyze site traffic, and improve our services. You can manage cookie preferences through your browser settings.

2. How We Use Your Information

We use the collected information for the following purposes:

- **Providing Educational Services:** To deliver courses, training materials, and related services.
 - **Student Support:** To respond to inquiries and provide customer service.
 - **Improving Services:** To analyze user interactions and improve our offerings.
 - **Certification and Accreditation:** To verify and issue certifications or qualifications.
 - **Communication:** To send updates, newsletters, or administrative messages.
 - **Compliance and Legal Obligations:** To adhere to educational regulations and institutional requirements.
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3. Sharing and Disclosure of Information

We do not sell or rent your personal information. However, we may share information with:

- **Educational Partners:** If you enroll through a partner institution or employer-sponsored program.
 - **Service Providers:** Third-party vendors that assist in delivering our services (e.g., payment processors, cloud storage).
 - **Legal Authorities:** When required by law, legal proceedings, or to protect rights and safety.
 - **Accrediting Bodies:** If needed for certification or academic verification.
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4. Data Security

We implement appropriate security measures to protect personal information against unauthorized access, alteration, or destruction. However, no data transmission over the internet is completely secure, and users should also take precautions to protect their accounts.

5. Data Retention

We retain personal information for as long as necessary to fulfil educational, legal, and business purposes. Once no longer needed, we securely delete or anonymize the data.



6. Your Rights and Choices

Depending on applicable laws, you may have the following rights:

- **Access & Correction:** Request access to your personal data and correct inaccuracies.
- **Deletion:** Request the deletion of your information, subject to legal obligations.
- **Opt-Out of Communications:** Unsubscribe from marketing emails at any time.
- **Restrict Processing:** Limit how we process your personal information.

To exercise these rights, contact us at hello@futureapprenticeships.co.uk

7. Children's Privacy

Our services are intended for individuals 16+ and older. We do not knowingly collect data from children without parental consent where required by law.

8. Third-Party Links and Services

Our platforms may contain links to third-party websites. We are not responsible for their privacy practices and recommend reviewing their policies.

9. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any significant changes will be communicated through our website or direct notifications.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Future Training
hello@futureapprenticeships.co.uk
5 Leck House; 2-4 Lake Street, Leighton Buzzard, LU7 1TQ
01525 591036
